

Fieldwork observation and Feedback Form

Outreach Worker: _____ Code of client: _____
 Location: _____ Venue: Field Observation
 Date: _____
 Observer: _____

1. Introduction and orientation

- A. Explain role and session content
- B. Explain confidentiality

2. Content of observed session

- A. Basic information about HIV
- B. Discuss drug-injection related risks and prevention strategies
- C. Discuss sex-related risk and prevention strategies
- D. Explain benefits of drug treatment and cessation of drug use
- E. Demonstrate correct condom use
- F. Practice correct condom use with clients on penis model
- G. Demonstrate correct use of syringes and needles
- H. Practice proper cleaning syringes and needles
- I. Discuss a risk reduction plan
- J. Provide referral to VCT
- K. Provide referral to pharmacies
- L. Provide referral to other HIV services
- M. Provide risk reduction educational materials
- N. Provide way of wound care
- O. Provide safe way to dispose syringes and needles

Score provided to evaluate outreach worker's skill and ability

Content	Levels				
	Not achieved	Achieved	Excellent	Excellent	Excellent
Respect the client	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Present "professional" skill	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Define the scope and length of the discussion	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Focus on the client 's need	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Confidence in demo and practice of condom use	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Confidence in demo and practice syringe and needle cleaning	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Correct and updated information on HIV	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Listening and encouraging the client to speak	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Communicated at the client's level of understanding	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Clarify importance of misconceptions	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Solicited clients' feedback	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Use the client's language	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Consistently provide reinforcement to the client	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Provide relevant referrals	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Frank, non-judgmental, focussed and specific when discussing drug-related HIV risk	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Frank, non-judgmental, focussed and specific when discussing sex-related HIV risk	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>

Starting time: 6:03 PM Finish time: 6:25 PM Signature/Title of observer: _____

Narrative Summary: